

POWER RESTORATION UPDATE

**Wet heavy snow and high winds cause widespread damage
*GMP responds with an army of workers***

Green Mountain Power is continuing to restore power statewide following Monday's damaging storm that knocked out power to more than 82,000 customers. We have hundreds of GMP and out-of-state lineworkers and tree trimmers working day and night to make repairs as quickly and safely as possible. Safety is key, for our employees and customers, and conditions continue to be treacherous, and with more bad weather forecasted it could cause new outages which could lengthen restoration work.

We expect most customers will have power back on by Thursday night, but the damage is extensive and for some customers in some of the hardest hit areas like yours, complete restoration may stretch into Saturday. The damage in your area is severe and tough going for crews, and we are alerting customers here about the possibility of a days-long repair process. We have already restored power to more than 56,000 customers statewide.

We know it is difficult not to have power so we are opening the local GMP office to customers. Please stop in for a cup of coffee, a bite to eat, to charge your phone or use the WiFi! Our office is located in Brattleboro at 455 West River Road.

We urge you to take some safety precautions:

- There is no way to determine if a downed line is energized, so please stay away and keep children, pets and livestock away as well. Sometimes lines are hidden in fallen trees, so stay away from downed trees as well.**
- Watch out for large vehicles moving in and out of areas to make repairs, often on narrow, snow-loaded roads.**

In order to restore power as quickly as possible, we have doubled our normal field staff with the help of private contractors and are working around the clock with a special focus on your area.

If you have any questions, please call us at 1-888-835-4672. You can check on restoration status at www.greenmountainpower.com and visit our Facebook page for regular updates on restoration. Thank you for your patience!